



# ZIEGLER

## PRESERVATION CLEANING SPECIALISTS

39 Shelter Rock Road, Danbury, CT 06810

[www.ZieglerCarpetCleaning.com](http://www.ZieglerCarpetCleaning.com)

HOURS: Mon-Fri 8:00-5:00 Sat 9:00-12:00

### 203-743-2781

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ ALT. PHONE \_\_\_\_\_

DATE \_\_\_\_\_ DEL. DATE \_\_\_\_\_

CONTACTED ON

### INSTRUCTIONS

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

SPOT \_\_\_\_\_ RESULT \_\_\_\_\_ CLIENT NOT PRESENT AT INSPECTION  CLIENT CALLED / /

**There is No 100% Guarantee on Stains, Spots and Odors, nor can we guarantee against Shrinkage, Color Run or Change of Face Texture.**  
**We Accept at Customer's Risk Any Rugs or Furniture Items That May Be subject To These Possibilities.**  
**THE COMPANY ASSUMES NO RESPONSIBILITY FOR RUGS OR FURNITURE LEFT AT OUR FACILITY OVER 30 DAYS**

	FT	IN	FT	IN	COLOR	TYPE	SQ FT	REMARKS	PRICE
1		X							
2		X							
3		X							
4		X							
5		X							
6		X							
7		X							
8		X							

PRE-EXISTING FRINGE CONDITION	1	2	3	4	5	6	7	8
Bleach Rot								
Browning								
Corner Tear								
Excessive Wear								
Loose								
Rug Color Run								
Tassel Loss								
Tea Wash								

**CASH & CARRY DISCOUNT WILL BE FORFEITED  
 IF RUGS LEFT FOR MORE THAN 30 DAYS.  
 NOT RESPONSIBLE FOR RUGS OR FURNITURE  
 LEFT AT OUR FACILITY OVER 30 DAYS.**

**NON-NEGOTIABLE CLIENT'S CONTRACT & RECEIPT  
 PLEASE READ CAREFULLY!**

**TERMS C.O.D. ON ALL ORDERS**

SERVICE TOTALS		
Rugs		
Furniture		
Scotchgard		
UV Protectant		
Deodorize		
Sanitizer		
Moth Repel		
Padding		
Repair		
Binding/Serging		
Fringe		
Pick-Up/Deliver		
Take-Up - Spread		
<b>SALES TAX</b>		
<b>TOTAL</b>		
Cash & Carry Discount		

**PAY THIS AMOUNT**

PRE-EXISTING CONDITIONS OF RUGS	1	2	3	4	5	6	7	8
Abrash								
Bleach Spots								
Browning								
Color Run								
Curled Edges								
Dry Rot								
Edge Damage								
Excessive soil								
Excessive staining								
Feces								
Food Coloring								
Insect Damage								
Irregular Shape								
Latex Odor/Decay								
Mildew								
Odors								
Painted								
Rips/Cuts/Holes								
Shading								
Sunlight Damage								
Tea Wash								
Urine								
Vomit								
Wear								
White Knots								

- As used herein, the term "Company" shall mean the entity described in the upper left hand corner of this Contract.
  - Charges - Quotations based upon size and descriptions given by the client over the phone are subject to review and correction upon inspection at the Company's business office or plant.
  - Take-Up and Spreading of rugs - The Company is not liable for any damages sustained to household items in the process of rolling up or spreading of rugs unless the Company's conduct is grossly negligent.
- LIMIT OF LIABILITY FOR PROCESS**
- The Company shall not be liable for shrinkage, changes in texture or the running of dyes, or any other defects which may appear during, or resulting from the ordinary cleaning process. The Company does not guarantee the removal of spots, stains, discolorations or other design defects.
  - In no event shall the company be responsible for shrinkage, changes in texture or for the replacement or loss of value for any of the above conditions set forth in paragraph 4 resulting from its cleaning process. The Company shall, at its option, either refund to the customer the amounts paid by the customer for the cleaning process or credit the customer's account for the cost of the cleaning. The customer acknowledges and accepts the foregoing as the customer's sole remedy in the event the customer is dissatisfied with the cleaning process.
  - The customer will be charged by the Company for forced storage of rugs at the Company's own location, if said rugs are not accepted for pick-up or delivery by the customer within thirty (30) days from the date of service completion. Said storage charge will be \$25.00

**RUGS LEFT MORE THAN 90 DAYS WILL BE DISCARDED**

**I HAVE READ AND ACCEPT THE CONDITIONS ENTITLED  
 "CONTRACT & RECEIPT - PLEASE READ CAREFULLY!"**

CONTINUES ON BACK

CUSTOMER ACCEPTANCE

per month per rug, or ten (10%) percent of the invoice charge per month, whichever is greater. In other words, if the cleaning invoice is \$1,000.00, the customer will be charged \$100.00 a month for storage if said rugs are not picked up by the customer or accepted for delivery by the customer within thirty (30) days from the date of service completion.

- 7.** Rugs or carpeting left over three months with the Company without full payment of the cleaning charge and the accrued storage charges will be sold. There will be no requirement to provide the customer with any prior notice of the sale of the rugs and carpeting.
- 8.** In the event a customer wishes to reclaim rugs or carpeting which has been held in storage, the Company will be provided with at least ten (10) days notice to retrieve said rugs from storage.

#### **LIMIT OF LIABILITY FOR NON-PROCESS PERIL**

- 9.** The Company's liability for non-process losses howsoever caused, shall be restricted to losses caused by mysterious disappearances, fire, burglary, theft, perils of transportation and negligence and shall be limited to the lowest of the following:

- A)** The cost of repair;
- B)** The cost to replace the damaged article with one of like quality and condition at the time the article was placed in the care of the Company;
- C)** The sum of \$10.00 per square foot for any Oriental rug with said limit not to exceed \$1,000.00;
- D)** The sum of \$2.00 per square foot on any domestic, European or any other non-oriental rug with said limit not to exceed \$200.00;
- E)** The sum of \$100.00 on any other article placed in the care of The Company, pursuant to this contract.